

Atron Solutions, LLC.

Privacy Policy

This Privacy Policy was last updated April 2021.

Atron Solutions LLC ("Atron," "we" or "us") designs and implements custom technology strategies and solutions (the "Services").

This Privacy Policy contains important information on how we use, maintain and disclose personal information collected about you on our website as well as the Services provided on our website through the customer portal. By accessing this website or providing information to us through this website, including our customer portal, you accept the terms of this Privacy Policy.

How we collect and use your personal information

Atron collects certain information from you when you contact us for sales or general inquiries, request information about Services, establish an account, request information, or ask to be included in an email or other contact list. Through our website and customer portal, you may provide us with certain personal information in order to set up an account, contact us, request information, access information or subscribe to Services. This information may include your first and last name, phone number, email address, mailing, service or other physical address, payment information (including credit or debit card information), and other information needed to provide you with the information or services you are requesting. You may enter this information through our "contact us" form or through our customer portal, available at www.atronsolutions.com. We are not responsible for the privacy practices of third parties. We encourage you to review the respective privacy policies of any such third parties.

When you browse our website, you do so anonymously. As with most websites, our website collects certain information automatically, such as the internet domain from which you access our websites, IP address, the type of browser and operating system you use, the date and time of access, pages visited, and the address of the website from which you linked to our website. Like many websites, our website uses cookies to collect information about how you use the website and to assist us in improving our website by understanding how it is used by customers. We do not link this automatically collected data to any personal information. Please see below for more information about our cookies and tracking policy.

We may use the information we collect about you through our website to administer your account, improve Services, correspond with you, particularly when you submit an inquiry, or sign up to receive products or Services, or other communications and updates from us; to maintain the security and integrity of our website, products and Services; to administer, review and improve our website, products or Services; or, should you become a customer, for purposes permitted by your

agreements with us, if any, to enable us to provide you with and bill you for certain products or Services. Some products and services may be provided by third-party vendors, such as the manufacturers of various equipment or devices which may be purchased or leased from Atron.

We will not share or sell your personal information with third parties, other than to our Marketing Partners, agents, and dealers; third party telecommunications carriers and Internet backbone providers; vendors, licensors and suppliers, including payment processors, software or hardware providers, our customer portal host, and others who perform similar functions on our behalf and require such information to provide, bill for or maintain the products and services you have ordered; to protect our network and customers and the networks of our telecommunications carriers and Internet backbone providers; and as otherwise required or permitted by law. In no event will Atron rent, sell or lease your personal information to third parties.

We may disclose your personal information when such disclosure is required or authorized by law through legal process, or when pertinent to judicial or governmental investigations or proceedings, to protect our legal rights, or to defend and protect the rights of others; in connection with a sale, purchase, merger, reorganization, liquidation or dissolution involving Atron; and when necessary to respond to an emergency, which includes protecting your safety or the safety of others.

Children

We are committed to protecting the privacy of children. We do not knowingly attempt to solicit or receive information from children under the age of 13, nor send them requests for personal information. In the event that we determine that we possess personal information from children under the age of 13, we will delete that information.

Cookies and Tracking Technology

Like many other websites, we use standard technology such as cookies, web beacons, and pixels (collectively, called "cookies" herein) to collect information about how you use our website. A cookie is a small data file that may be sent to your computer when you visit our website. A cookie is used to identify you when you use our website or return to our website. We use cookies to better serve our website users and help us improve your experience on our website. We may use session and persistent cookies—a session cookie enables certain features on our website, but is deleted from your computer when you end your browsing session, whereas a persistent cookie remains on your computer after you close your browser, and may be used by your browser on subsequent visits to our website.

Most web browsers allow you to control cookies through their settings tab. You may also have the option to delete most cookies. By changing the settings of your browser, you may be able to effectively refuse or delete cookies, but that may affect the display function of certain features on our Website.

Response to “do not track” signals

We do not currently respond to “do not track” signals, as we are trying to provide you with a personalized experience.

Your California Privacy Rights

If you are a California resident, you can request information regarding disclosure of your personal information by Atron to third parties for the third parties’ direct marketing purposes. To make such a request, please send an email to info@atronsolutions.com.

How we protect your information

We make reasonable efforts to maintain the security of our servers and computer networks in order to help prevent the loss, misuse, and modification of the personal information we collect on our website. We protect the security of your personal information by using specialized software during the Service application process, enrollment, or when you pay for Services via our customer portal. We also maintain reasonable administrative, technical, and physical safeguards to protect the personal information in our possession. We have established security protocols to ensure that we are doing our part to protect against any anticipated threats or hazards to the security and integrity of our systems. Even though we take reasonable steps to maintain information security, and expect our vendors to do the same, we cannot guarantee the security of personal information. We also encourage our customers to do their part in protecting their personal and sensitive information, including being responsible for maintaining the confidentiality of their account login information and other passwords.

Changes and updates to this Privacy Policy

We will change and update this Privacy Policy from time to time. When we do, the Privacy Policy version date, at the top of this page, will be updated to reflect that revision. We encourage you to periodically re-read this Privacy Policy to see if any changes could affect you.

Questions, concerns or complaints

If you have any questions about this Privacy Policy, you can reach us by sending an email to info@atronsolutions.com or by calling (800) 757-1773.